Annual general meeting

12 September 2018
Welcome
Ian Peters, chair
#NHS70 film
Watch it on YouTube
Annual report and accounts

Ian Peters, chair
Chair’s report
Ian Peters, chair
A year to be proud of

Alwen Williams, chief executive
Delivered over 15,700 babies this year, and numbers are increasing.

492,561 emergency attendances
(17,402 more than last year)

1,476,597 outpatient attendances

286,590 inpatient appointments and procedures
(5,006 more than last year)

6,223 patients seen every day
(34 more than last year)
All our services are improving

• We no longer have any CQC-rated ‘inadequate’ services
• St Bartholomew’s rated as good with outstanding leadership
• 10 services are rated as good
• We published our blueprint *Getting to Good and Outstanding*
A year of unprecedented challenge

THANK YOU to our teams

• During the global cyber-attack, #TeamBartsHealth went above and beyond the call of duty

• Responded to three terror attacks and Grenfell

• Worst winter in years
A year of celebration

- 468th view day at St Bartholomew's
- Royal visit to The Royal London
- 575 people recognised in long service awards (with 15-50 years service). 19 people celebrated being part of the Barts Health family for over 40 years
A year of celebration

- Volunteers party
- Black History Month
- Whipps Cross turns 100
A year of celebration

- 120 people recognised in the community employment awards
- 22 teams and 25 individuals recognised as heroes
- Open day at The Royal London
Improving quality and efficiency: delivering our safe and compassionate improvement plan
Improving the quality of our care

Performance against our 2017-18 quality objectives

- 4.6 falls per 1,000 bed days (below the national threshold of 4.8 per 1,000 bed days)
- 97.2% of admitted patients VTE risk assessed within six hours of admission
- 95% compliance in the implementation of NatSIPPS
- 92% of patients reviewed for antibiotics for Sepsis within 72 hours
- 72% of deaths reviewed to learn lessons
- 5.93% of medication errors that caused harm (below the national average of 11.71%)
- 90% compliance with statutory and mandatory training
- 89% of patients would recommend our hospitals
Delivering constitutional standards

- **A&E**
  - Ranked 4th out of top 10 A&E providers nationally
  - 2nd of the top 10 providers in January
  - 86.74% patients seen within 4 hours, 0.5% improvement on last year

- **Cancer:** exceeded national targets for 8 of the 9 standards every month, and all standards in the last quarter

- **Diagnostics:** exceeded national standards every month from December

- We also resumed reporting of RTT in May 2018 with 84.2% patients seen within target rising to 85.1% in June
#TeamBartsHealth is growing

- More than 1,000 people have joined Barts Health on a permanent basis over past 2 years
- We are in the top 3 London trusts for retention
- We have seen a reduction in temporary staffing to fill roles
- We have reduced our agency staff by more than 50%, saving £60m in the last 3 years
Efficiency and quality goes hand in hand

Since starting our financial improvement journey we have...

• Met all financial targets and controls set by our regulators
• Reduced our underlying deficit by one-third
• Earned £200m extra by treating more patients and being efficient
• Improved productivity, enabling surgeons to perform 153 extra operations a week
• Significantly reduced spending on expensive temporary staff
• Increased ratio of bank/agency staff from 67:33 to 83:17

...without compromising the quality of our services
Balancing the books

Our annual turnover now exceeds £1.5bn……after a third year of underlying improvement

• We ended the year with an operational deficit of £145m
• That included pressures from the cyber attack and winter admissions
• Our ongoing PFI liabilities (interest, services, rent) cost £123m
• Overall we met the revised control total set by NHS Improvement
• As a result we earned £36m extra central sustainability funding
• Therefore the final outturn deficit in the accounts was £109m
• The 2017/18 shortfall will be met by a loan from DHSC
• £60m profit from Whitechapel land sales will be in 2018/19 accounts
Delivering excellence and innovation

- Life sciences centre in the heart of Whitechapel
- Developing a hospital fit for the future at Whipps Cross
- Treating patients in a centre of excellence at St Bartholomew’s and The Royal London using robotic technology
- More than 1,300 babies born in The Lotus Centre at The Royal London since it opened
- First specialist burns service attached to a major trauma centre opened at The Royal London
- Expanding the Barts Health Orthopaedic Centre at Newham
Groundbreaking research and development

We have topped the table for supporting the most life sciences studies in the country

• 158 industry sponsored studies, up from 149
Living our values: WeCare

Diversity and Inclusion Positive Action Charter

- Staff survey showed that we’re consolidating improvements in staff morale and engagement
- 4 out of 5 would recommend us as a place to be cared for – our highest ever
- Committed to our equality and diversity charter

- End PJ paralysis gets people moving
- Patient dining gets a thumbs up
Improving the environment

• Dementia friendly wards at Whipps Cross and Newham
• Garden room and mental health room at The Royal London
• Ambulatory care opened at Whipps Cross
• Investing in our infrastructure
• £6.5m spent on backlog maintenance and fire safety
Improving services in partnership

• Barts Charity support has funded robotic surgery at St Bartholomew’s and The Royal London; new women’s and neonatal unit at Whipps Cross
• Maggie’s Centre at St Bartholomew’s
• Virtual clinics with local GPs
• Tower Hamlets Together: bringing together Barts Health, ELFT and the GP Care Group
• MSK in Newham
• Urgent care centre at Whipps Cross
Our commitments for 2018-19

• Make further progress on our quality objectives
• Deliver our constitutional standards
• Transform outpatient clinics, utilise operating theatres better, and improve the patient journey through hospital
• Offer more virtual consultations and ‘walk-in, walk-out’ care
• Further reduce temporary staffing and turnover rates
• Increase patient numbers in clinical trials and studies
• Continuing on our journey to good and outstanding
In summary

- We’ve made considerable progress on our journey this year and we’re proud of the achievements we’ve made for our local communities and staff.
- We are committed to building on this during 18-19 by delivering our objectives and improving the safety and quality of our care to become a high-performing group of NHS hospitals, renowned for excellence and innovation, providing safe and compassionate care to our patients in east London and beyond.
Find out more...

Read our annual reports on our website: www.bartshealth.nhs.uk
Questions?